
A HOUSE RESOLUTION

Respectfully requesting the Chuuk State Public Utilities Corporation (CPUC) Board of Directors and Management to establish a dedicated CPUC customer service office on Tonoas Island.

1 **WHEREAS**, Tonoas Island currently has over three hundred (300) households
2 connected to the Chuuk State Public Utilities Corporation (CPUC) power grid, representing a
3 significant and growing customer base deserving of convenient access to essential services; and

4 **WHEREAS**, the current method for Tonoas residents to purchase cash power, pay bills,
5 and address service issues requires inconvenient, time-consuming, and financially burdensome
6 inter-island boat travel to the main CPUC office in Weno; and

7 **WHEREAS**, while an online purchasing platform is available, a majority of Tonoas
8 residents lack the reliable internet access or necessary technical resources, rendering the digital
9 option unviable for most of the local customer base; and

10 **WHEREAS**, the absence of a local service point contributes to customer inconvenience,
11 service complaints, and potential delays in purchasing power, which may negatively impact
12 both customer satisfaction and CPUC's consistent revenue stream; and

13 **WHEREAS**, establishing a dedicated CPUC office on Tonoas Island would eliminate
14 the need for inter-island travel for service transactions, providing significant time and cost
15 savings for local families; and

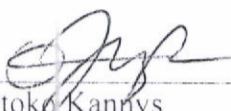
16 **WHEREAS**, a local office would enhance CPUC's commitment to customer service,
17 facilitate direct resolution of island-specific utility issues, and potentially reduce the
18 administrative burden on the main Weno office; now therefore,

19 **BE IT RESOLVED** by the House of Representatives, Eighteenth Chuuk State
20 Legislature, First Regular Session, April, 2025 that it hereby request Chuuk State Public

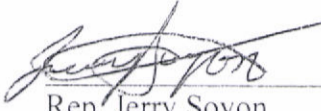
- 1 Legislature, the Chief Justice of the Chuuk State Supreme Court, and the Mayor of Tonoas
- 2 Municipality.

DATE: _____

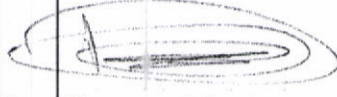
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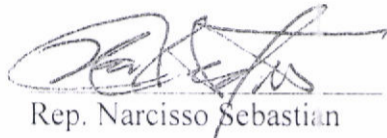
Rep. Otoko Kannys



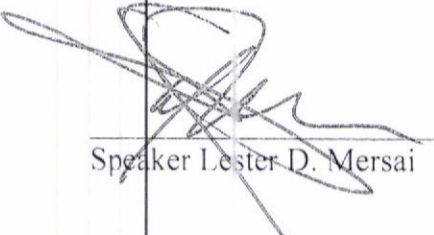
Rep. Jerry Soyon



Rep. Raymond Otoko



Rep. Narcisso Sebastian



Speaker Lester D. Mersai



Rep. Ignacio Santos

Rep. Freddy David